



Technical Service Information Bulletin

July 18, 1997

Title:

REPLACEMENT CERTIFICATION LABELS

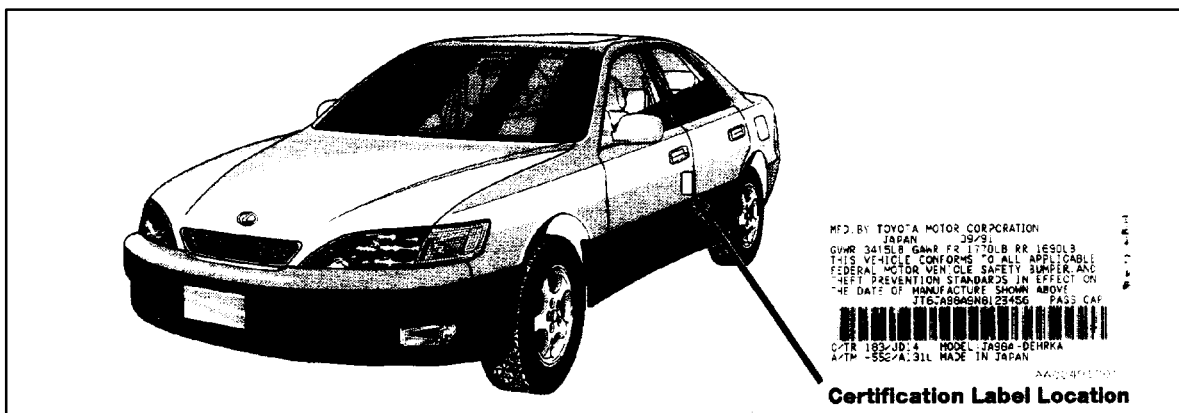
Models:

All Models

PG003-97

PRODUCT GENERAL INFORMATION

Introduction Replacement Certification Labels (vinyl label affixed to driver's door or door post) may be available from Lexus providing the request meets one of the criteria listed below.



Affected Vehicles

- All Lexus vehicles.

Certification Label Criteria

1. The vehicle is in an accident and the label is damaged or is attached to a part that will be replaced during the repair.

NOTE:

- Processing a new label will be delayed if the old certification label is not available.
- A new label MAY NOT be available if the vehicle is more than five years old and the old label does not accompany this request.

2. The label is stolen.

Procurement Procedure

To request a replacement label, complete a **copy** of the form on the back of this bulletin. Your dealer parts account will be billed \$10.00 for each replacement of a damaged or stolen label.

NOTE:

All replacement labels for damaged and/or stolen vehicles are subject to approval by the Technical Compliance Department. If you have any specific questions, contact (310)781-3390.

Warranty Information

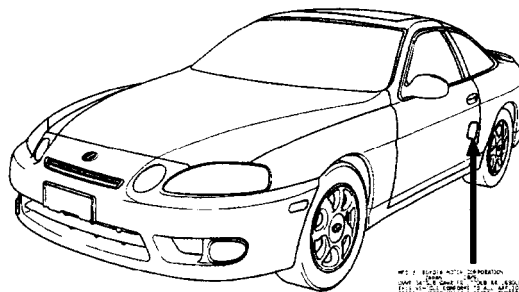
- No applicable Warranty Information



Lexus Supports ASE Certification



APPLICATION FOR REPLACEMENT CERTIFICATION LABEL



REASON FOR REPLACEMENT:

☐ ACCIDENT DAMAGE

☐ STOLEN

☐ OTHER _____

REASON/EXPLANATION

PLEASE PROVIDE CORRECT VIN

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ATTACH ORIGINAL LABEL HERE

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NOTE:

Original label **MUST** accompany this application or order will be delayed.

DEALER INFORMATION

DEALER CODE:

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DEALER NAME:

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ADDRESS:

STREET ADDRESS

CITY, STATE, ZIP CODE

TELEPHONE:

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AREA CODE, TELEPHONE NUMBER

CONTACT:

FIRST NAME, LAST NAME

MAIL (DO NOT FAX) THE COMPLETED REQUEST FORM WITH THE OLD LABEL TO:

TOYOTA MOTOR SALES, U.S.A. INC.
TECHNICAL COMPLIANCE DEPARTMENT, S203
19001 S. WESTERN AVENUE
TORRANCE, CA. 90509-2991